CORPORATE POLICY

Avda. Burgos 114, 28050 Madrid

NCLAVE A Company of Trinasolar

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QUALITY, ENVIRONMENTAL AND OHS POLICY

Date: 04/12/2019

Since its establishment, **NCLAVE** has provided installation, manufacturing and design for fixed tilts and solar trackers. The Management of **NCLAVE** has hereby decided to include the Quality, Environmental and Health and Safety Management in the company's corporate policy and strategic plan, stating and committing to the following **basic principles:**

- Delivering to clients quality, faulty-free and environmentally friendly products manufactured safely.
- Meeting agreed deadlines.
- Securing client satisfaction and a good after-sales service.

In order to attain these principles, we have decided to include, maintain and periodically review a certified Integrated Management System according to the following standards: UNE-EN-ISO 9001 (Quality Management Systems), UNE-EN-ISO 14001 (Environmental Management System) and UNE-EN-ISO 45001 (Occupational Health and Safety Management System). The general guidelines that support our Policy are as follows:

- ✓ **A cohesive team**, fully informed and identified with the Quality, Environmental (ongoing improvement and pollution prevention) and Health and Safety objectives and in constant **upskilling and professional training**.
- ✓ A solid and consistent Investment Plan, aimed at providing the organization with the optimal human and material resources to establish safe and healthy working conditions, preventing injuries and the deterioration of workers' health, and to guarantee the trust of their clients and the company's profitability.
- ✓ To meet requirements and provide a better service than our competitors in order to enhance client satisfaction, with a documented method to consider and quantify, to the extent possible, the degree of client satisfaction.
- ✓ We are committed to knowing and complying with the occupational health and safety and environmental regulation and legislation, and the applicable legal requirements of our products.
- ✓ **To have a detailed plan for our product offer**, including **appropriate** actions to optimize the process covering design, manufacturing and production, ensuring **compliance with the delivery deadlines** set by clients.
- ✓ **To identify, evaluate and minimize** to the extent possible the **environmental impacts** arising from our regular business activity, as well as those resulting from incidents, accidents and emergency situations.
- ✓ **To identify the hazards and risks in the business activity and in the workplace**, notifying them to our staff along with the corresponding control and prevention measures, in order **to eliminate or minimize** accidents, injuries and occupational diseases resulting from them.
- ✓ In addition, **NCLAVE** relies on the **participation and collaboration** of all the organization's members, employees and representative bodies to daily improve the prevention of occupational risks to all employees.
- To analyze the failures and mistakes that may occur, eliminating their causes to avoid future recurrence and improve the Quality, Environmental and Occupational Health and Safety management in the execution of our processes.
- ✓ To regularly **select and evaluate** our **suppliers and subcontractors** to ensure the quality, safety and environmental commitment of the supplies and services they **provide**.
- ✓ To promote a **Culture** of **Ongoing Improvement** in order to increase the effectiveness of the Quality, Environmental and OHS Management System.
- ✓ To define and review the **Quality, Environmental and OHS Objectives**, using this Corporate Policy as the appropriate framework for its definition.

This Management fully supports these basic principles and general guidelines. We will ensure the strict compliance of all Company areas and commit to providing all the necessary means to fulfill this Corporate Policy.

Signed: Jose Ramón Fernández, CEO













